

Safety, Health, Environmental and Quality Policy – SHEQ Policy

Policy Statement

As a leading supplier of personal hygiene solutions for both private label and branded markets, Ontex believes that sustainable business practices contribute to genuine business success.

The Ontex values represent our core strengths and are a guiding compass towards the realization of our strategy and vision: Passion – Reliability – Integrity – Drive - Everyone

Ontex strives for sustainable growth, offering our customer & consumers responsible products at an affordable price.

Doing so, we strive to create a positive impact in society and improve people's lives whenever we connect with them.

Ontex is committed to meet customer requirements and enhancing customer satisfaction through continual improvement of its products, services and the SHEQ system.

Ontex is committed to provide a safe and healthy work environment for employees, contractors and all visitors and aims to minimize the environmental impact, prevent pollution and optimize energy efficiency throughout its entire production process and in all supporting activities, and purchase goods and services from responsible sources.

Aims & Objectives

Ensure high quality in our processes and products, to ensure customer and consumer satisfaction, to ensure a Healthy and safe environment, to reduce the environmental impact and to reduce the energy use; we work in a result oriented way for continuous and measurable improvements.

This includes:

- Establishing measurable SHEQ parameters, objectives and targets which support the strategic plan
- Organize periodic evaluations to ensure continued improvement and enhance the performance of the SHEQ system
- Providing and maintaining a healthy and safe work environment, prevention of injury and ill health, ensuring ergonomic working conditions and promoting a healthy lifestyle
- Ensuring compliance with all applicable legal requirements, industry standards, internal requirements and ensuring that all products on the market are safe for their intended use and meet all applicable laws and legislations.
- Meeting agreed requirements in costs, performance, quality and deadlines through the complete business process.
- Setting up consumer and customer relationships to understand their needs and requirements in order to meet pro-actively consumer and customer expectations for products and services
- Providing timely and effective responses and implementing appropriate corrective and preventive measures for consumer and customer concerns.
- Promoting continuous improvement at our suppliers for products and services.
- Involving all employees and interested parties.
- Implement and maintain the chain of custody management requirements in accordance with all applicable FSC and PEFC standards.

Responsibilities

Producing high quality & safe products, providing business excellence in services, providing a safe workplace, taken care of the environment and reducing the energy consumption is a key priority of the entire Ontex community, which will be accountable for the implementation of this policy. SHEQ responsibilities include:

- Ensuring that all processes, facilities, training requirements and resources are in place to be able to produce products that are conform to legislation, consumer requirements and needs, in a safe way and with respect to the environment.
- Ensuring that all employees understand their role and responsibility
- Taking ownership and working according to all relevant policies, procedures and instructions.
- Reporting and dealing with the occurrence of any non-conform situation.
- Supporting the management in driving continuous improvement true all processes and instructions, and actively contribute in achieving the goals and objectives.

Approved by:


Charles Bouaziz
Chief Executive Officer

Date: 21/11/2017

Thierry Navarre
Chief Operating Officer

