

Ontex Product Safety Policy

At Ontex, the safety of our products is central to everything we do. As a global leader in absorbent hygiene products, we are committed to delivering safe, high-quality, and sustainable products that enhance the well-being of our consumers. This Product Safety Policy outlines our ongoing commitment to safety, compliance, and transparency, ensuring we meet and exceed the highest standards at every step of the product lifecycle.

General Objectives and Material Impacts, Risks, and Opportunities

Ontex's Product Safety Policy aims to ensure the safety and quality of all our products, from raw material selection through to market launch and beyond. We are dedicated to ensuring that our products meet or exceed all relevant safety regulations and industry standards globally. Key material risks addressed by this policy include chemical safety, potential exposure to harmful substances, and the health and hygiene of consumers. Our proactive risk management system includes comprehensive safety testing of raw materials, continuous monitoring through post-market surveillance, and adapting processes to meet evolving standards. The opportunity lies in maintaining and building consumer trust through transparency, innovation, and sustainability integration.

Scope of the Policy

This policy covers all aspects of product safety across the entire product lifecycle. It includes safety evaluations of materials, the manufacturing process, and ongoing product performance monitoring in the market. The policy is applicable across all geographies in which Ontex operates and to all products in our range. The policy specifically focuses on raw materials in direct contact with the skin, ensuring they undergo thorough testing for biocompatibility, chemical safety, and the absence of harmful substances. There are no exclusions within the scope of this policy.

Accountability for Implementation

The implementation of this policy is overseen by Ontex's Group Sustainability and Product Stewardship team, in close collaboration with our Quality and Regulatory Affairs team. These senior leadership teams are accountable for ensuring compliance and continuous improvement across all operations related to product safety.

Third-Party Standards and Initiatives

Ontex is committed to adhering to rigorous third-party standards, including:

- ISO standards for biocompatibility (ISO 10993), ensuring all raw materials meet high safety criteria.
- The Edana Stewardship Program, a respected industry initiative that guides safe product development.

- Active membership with EDANA, where we contribute to the development of industry standards for absorbent hygiene products.

These standards and initiatives guide our safety protocols and enhance our compliance with global regulations, fostering trust with our stakeholders.

Consideration of Stakeholder Interests

We consider the interests of all key stakeholders, particularly consumers, suppliers, and regulators. The safety of consumers is our top priority, and this policy ensures that all materials used are thoroughly tested and transparent. We also work closely with suppliers to ensure that materials comply with safety standards and meet the expectations of regulators and industry bodies. Our commitment to transparency allows consumers to make informed choices about the products they use, fostering trust and loyalty.

Policy Availability to Affected Stakeholders

Ontex ensures that this policy, along with updates and relevant safety documentation is made available to all stakeholders involved in product safety, including consumers and suppliers. We provide clear communication through various channels to ensure all parties involved in the product lifecycle are informed of safety standards and updates. Our policy is also accessible through industry collaborations, ensuring that relevant stakeholders, including regulatory bodies and third-party toxicologists, are aware of and can actively contribute to our safety practices.

Approved by: Laurent Nielly, CEO

Approved on: 12/05/2026

Signature:

